



The Trusted Specialists in Home Care

 0333 000 2060

 [kareplus.co.uk](https://www.kareplus.co.uk)

Domiciliary Care Services

Established in 1989 Kare Plus are now a leading provider of Home Care Services and Healthcare Solutions: Kare Plus Domiciliary Services are fully registered and regulated by the Care Quality Commission.

As an established Care Provider, here at Kare Plus we have the experience and knowledge to ensure that the care of you or your loved one is of paramount importance and that whilst ensuring we meet the needs of the individual we also ensure privacy, dignity and respect in everything we do. At Kare Plus exceptional care is our daily standard.

Kare Plus has had the opportunity to evolve and strengthen the broad scope and range of services which we can offer to support you or a loved one. As such we will always ensure that your life choices, aspirational goals and dignity are respected. So whether it's a little care or a lot of care, or indeed just a chat to discuss options, Kare Plus might just be what you are looking for.



"You and your team have played such a major part in the life of Linda's health welfare and happiness. I always knew Linda had carers but I knew you cared about her. It always broke my heart whenever I saw her; her illness took her away from me long ago. You and your team are in my thoughts. I thank you from the bottom of my heart for your professionalism and love to Linda"

Stewart
Brother of Linda
Supported living customer

Kare Plus Philosophy

We believe that everyone should be empowered to live their lives as they desire; this may include the right to remain living in your own home or the right to live your life in a fulfilling way that you choose.

Whatever a customer's needs are we believe that by providing the right care and assistance we can enable people to live in a comfortable, safe and secure way.

We highly value our care and support workers, without whom there would be no Kare Plus. These are the people who make Kare Plus care exceptional.

Services We Offer

We understand that when it comes to your loved ones, especially when they're vulnerable, you will want to make sure they get the best possible care when you aren't around. That's why Kare Plus offers personalised care packages, designed to suit the individual.

From 30 minute calls to 24 hour care we can support in most situations. If required we can specifically recruit your carer to match your specific needs.

Here at Kare Plus we understand that moving towards care or support can be a difficult decision which is why we would urge you to talk to us today about what we could do for you, whether you need a little care or a lot of care we may be just what you've been looking for.

- ✓ Support with holidays in the UK or overseas
- ✓ Escorting services to appointments
- ✓ Sit in services
- ✓ Activities within the community i.e. cinema, bowling, theatre, swimming, day trips
- ✓ Personal care
- ✓ Emergency and planned respite care
- ✓ Companionship
- ✓ Palliative care
- ✓ Night care
- ✓ Hospital to home

Our Mission

'To deliver an outstanding quality of care and support to local communities nationally'

"Thank you very much for responding to my call last night, and sending another carer to look after Mum. Your carers were excellent and they were very professional in their approach and skills"

Lucy
Customer's daughter



FAQS

Will someone come and meet me before starting my care package?

Yes – we will need to complete a full care assessment to tailor a package of care to your needs and requirements.

What robust recruitment processes do our care staff undertake prior to employment and how do you support them during employment?

All of our care staff undertake a rigorous selection process which includes a full enhanced disclosure and barring certificate / DBS, (criminal record and background assessment) linked to national police records. Suitable references are sought and verified for accuracy, an intensive interview focussing on why they want to work within the care sector. Once they are employed we continue to support the individual both professionally and personally via regular one to ones, ongoing assessment in the work place setting, all underpinned by personal development plans to meet aspirational and professional goals. This is part of what makes Kare Plus so special.

What happens if my regular carer is off sick?

Here at Kare Plus we understand the importance of continuity of care and for that reason we will always ensure that a small controlled number of staff have met with you on a regular basis to ensure that wherever possible any sickness is covered by a face that you know and recognise and most importantly someone who knows what your needs are.

What training do your care staff have?

All Kare Plus staff undertake a full and comprehensive Induction process which covers all key regulatory aspects of working within the care sector, as part of this process we also ensure that they understand fully the need to interact and work with people to achieve desired and aspirational outcomes rather than just simply focussing on tasks. Staff are trained to national standards (Care Certificate) and are monitored on a regular basis to ensure that they themselves are demonstrating best practice at all times.

Kare Plus is a rapidly growing healthcare organisation who can tailor care and support services to meet the diverse needs of our customers

How do I pay for my care?

The business will invoice you on a regular and agreed basis at your pre-agreed rates – all of our invoices are transparent and clearly list any charges being made.

Are there any hidden extras in your charges?

No, all costing will be discussed at the assessment stage. As all costs are subject to a full assessment.

What Happens Next?

Get in touch...

All of our assessments are free and no obligation, so why don't you see what we can do for you by calling Kare Plus today!

Why choose Kare Plus?

Kare Plus tailor each and every package of care to suit the individual customer and as such we will, as the first step, always arrange an initial meeting with you to discuss you or your loved ones needs. This is care to suit you and your requests and as such we operate a no obligation assessment service.

Personalisation is key

We are always willing to discuss any needs, goals or aspirations that you may have. We are here to support and where possible to enhance your lifestyle.

Kare Plus care is about maintaining and supporting your right to independence, not taking it away

Testimonials

"Many thanks indeed for this. With our previous provider mum was clearly not getting her medication at times and no-one took responsibility for rectifying this. It is wonderful that you acting so proactively and responsibly. Many thanks also for taking mum out to get her hair done, she will really appreciate this. Many thanks again"

Andy

"This company has looked after me with great care when I have been down with chest infections. I am on oxygen 24hrs a day and I cannot thank them enough for all they do"

Mrs A A Howells

"Barbara gives 110% when looking after dad, it is nice to have peace of mind that dad is looked after"

Jade

If you would like to find out more about our free no obligation assessments - please contact our Homecare team on **0333 000 2060**
Kare Plus, 8 Tettenhall Road, Wolverhampton WV1 4SA
Email homecare@kareplus.co.uk



*Contact us today for
more information*

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